

QUALIFICATION DETAILS

Qualification number/Te nama o te tohu mātauranga	2469		
English title/Taitara Ingarihi	New Zealand Certificate in Health and Wellbeing (Level 2)		
Māori title/Taitara Māori			
Version number/Te putanga	3	Qualification type/Te momo tohu	Certificate
Level/Te kaupae	2	Credits/Ngā whiwhinga	40
NZSCED/Whakaraupapa	090511 Society and Culture>Human Welfare Studies and Services>Community Client Care		
Qualification developer/Te kaihangā tohu	Toitū te Waiora Community, Health, Education and Social Services Workforce Development Council		
Review Date /Te rā arotake	30/9/2029		

OUTCOME STATEMENT/TE TAUĀKI Ā-HUA

Strategic Purpose statement/ Te rautaki o te tohu

The purpose of this qualification is to recognise introductory knowledge and skills required to provide respectful, person-centred support in the health and wellbeing sectors, and to provide a training pathway for entry into careers in the health and wellbeing sectors.

This qualification is targeted at entrants into the health and wellbeing sectors, including those re-entering the workforce. It provides foundation skills to ensure that workers are safe to work at an introductory level in a health or wellbeing setting.

The graduates will benefit by gaining recognition of the transferrable skills and knowledge valued in the health and wellbeing sectors.

Graduates will work under general supervision.

Graduate Profile/Ngā hua o te tohu

Graduates of this qualification will be able to:

- Perform introductory person-centred tasks and functions in a health or wellbeing setting, providing respectful, safe and inclusive support.
- Work within the responsibilities and boundaries of own role in a health and wellbeing setting.
- Recognise and report health or wellbeing risks and changes in a person or their whānau and/or

family.

- Communicate in a culturally inclusive manner to support a person's health or wellbeing.

Education Pathway/ Ngā huarahi mātauranga

This qualification provides a pathway for people to progress from secondary education, new learners wanting to work in a health or wellbeing related service or those wanting to re-enter the workforce in a health or wellbeing setting.

Graduates may progress to the New Zealand Certificate in Health and Wellbeing (Level 3) with strands in Health Care Assistance, Newborn Hearing Screening, Orderly Services, Support Work, Vision Hearing Screening and [Ref: 2470]

Employment, Cultural, Community Pathway/ Ko ngā huarahi ā-mahi, ā-ahurea, ā-whānau, ā-hapū, ā-iwi, ā-hapori anō hoki

Graduates of this qualification will have the skills and knowledge required to work safely and effectively in introductory level positions in the health or wellbeing sectors.

QUALIFICATION SPECIFICATIONS/ NGĀ TAUWHĀITITANGA O TE TOHU

Qualification Award/ Te whakawhiwhinga o te tohu	This qualification may be awarded by any education organisation with an approved programme or accreditation to deliver an approved programme.
Evidence requirements for assuring consistency/ Ngā taunaki hei whakaū i te tauritenga	Evidence may include the following: <ul style="list-style-type: none">• Analysis of employer and graduate surveys• Analysis of a range of workplace evidence• Evidence of effective internal and external quality assurance systems
Minimum standard of achievement and standards for grade endorsements/ Te pae o raro e tutuki ai, ngā paerewa hoki hei whakaatu i te taumata o te whakatutukinga	Achieved
Other requirements for the qualification (including regulatory body or legislative requirements)/ Kō ētahi atu here o te tohu (tae atu hoki ki ngā here ā-hinonga whakamarumarū, ki ngā here ā-ture rānei)	Programmes leading to this qualification must adhere to and be consistent with any ethical, legislative, codes of rights or contractual requirements to which the industry or roles is subject.

General conditions for
programme/ Ngā tikanga whānui
o te hōtaka

The application of person-centred/relationship-centred, goal-centred and strengths-based approaches is inherent in the performance of the outcomes and should be considered as part of the assessment process.

Programmes that reflect the cultural and social aspirations of Māori and Pasifika learners must include culturally appropriate resources and delivery methods.

Programmes leading to this qualification must include resources and delivery methods which support learner achievement including the development of language, literacy and numeracy skills.

Programmes must include a minimum of 80 hours of work experience.

Use the following link for sector guidance on developing programmes that lead to this qualification:

[Guidance documents for providers developing programmes - Toitū te Waiora \(toitutewaiora.nz\)](https://toitutewaiora.nz)

<https://toitutewaiora.nz>

Providers are advised to refer to Toitū te Waiora, Community, Health, Education and Social Services Workforce Development Council programme endorsement considerations:

- Ngā Whakamārama - Content
- Mana ōrite mō te hunga ako – Equity for learners
- Torotoronga me te kimi whakaaro – Engagement and consultation
- Te ao Māori
- Te akoako me ngā reo o Te Moana-nui-a-Kiwa – Pacific learning and languages
- Tangata Whaikaha – Disabled people

Further information is available from NZQA on Programme approval and provider accreditation.

CONDITIONS RELATING TO THE GRADUATE PROFILE /NGĀ TIKANGA E HĀNGAI ANA KI NGA HUA O TE TOHU

Qualification outcomes/ Ngā hua		Credits/Ngā whiwhinga	Conditions/Ngā tikanga
1	Perform introductory person-centred tasks and functions in a health or wellbeing setting, providing respectful, safe and inclusive support.	20 credits	
2	Work within the responsibilities and boundaries of own role in a health and wellbeing setting.	5 credits	
3	Recognise and report health or wellbeing risks and changes in a person or their whānau and/or family.	5 credits	
4	Communicate in a culturally inclusive manner to support a person's health or wellbeing.	10 credits	

TRANSITION INFORMATION/ HE KŌRERO WHAKAWHITI

Replacement information/ He kōrero mō te whakakapi	This qualification replaced the National Certificate in Health, Disability, and Aged Support (Foundation Skills) (Level 2) [Ref: 1291] which has been discontinued.
Additional transition information/ Kō ētahi atu kōrero mō te whakakapi	<p>Version Information</p> <p>Version 3 of this qualification was published following a scheduled review.</p> <p>The last date for assessments to take place leading to version 2 of this qualification is 31 December 2027.</p> <p>Any person who considers they have been disadvantaged by these transition arrangements may appeal to Toitū te Waiora at the address below. Appeals will be considered on a case-by-case basis.</p> <p>Toitū te Waiora PO Box 445 Wellington 6140</p> <p>Tel: 04 909 0356</p>

Email qualifications@toitutewaiora.nz

Please refer to [Qualifications and Assessment Standards Approvals](#) for further information.

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