

QUALIFICATION DETAILS

Qualification number/Te nama o te tohu mātauranga	1942		
English title/Taitara Ingarihi	New Zealand Diploma in Funeral Directing (Level 5)		
Māori title/Taitara Māori			
Version number/Te putanga	3	Qualification type/Te momo tohu	Diploma
Level/Te kaupae	5	Credits/Ngā whiwHINGA	120
NZSCED/Whakaraupapa	110399 Food, Hospitality and Personal Services > Personal Services > Personal Services not elsewhere classified		
Qualification developer/Te kaihanga tohu	Toitū Waiora Community, Health, Education and Social Services Workforce Development Council		
Review Date /Te rā arotake	31 December 2029		

OUTCOME STATEMENT/TE TAUĀKI Ā-HUA

Strategic Purpose statement/ Te rautaki o te tohu
<p>The purpose of this qualification is to:</p> <ul style="list-style-type: none"> • Maintain professional standards for the funeral services sector by identifying those individuals who have attained sufficient knowledge, practical skills and attitudes to provide funeral directing services. • Provide competent funeral directors to members of the public requiring this service and enable the public to have access to professional and safe funeral directing services. • Provide for those individuals who are employed in the funeral directing sector of the funeral services industry, a credential that will support their employment opportunities. • Provide professional, competent funeral directors who are able to exercise responsibility under broad guidance.

Graduate Profile/Ngā hua o te tohu
<p>Graduates of this qualification will be able to:</p> <ul style="list-style-type: none"> • Conduct themselves in a professional manner applying the code of industry conduct to funeral directing services. • Communicate funeral service options, and work with bereaved families and whanau to provide an optimal outcome for the funeral service. • Communicate with stakeholders throughout the process of providing funeral directing and

embalming services.

- Integrate the history and philosophy of funeral directing into processes.
- Identify bereaved families' needs, wishes and cultural expectations for funeral activities.
- Coordinate funeral activities within the legal and ethical requirements of funeral directing.
- Work safely, managing the health and safety of themselves, others and the environment within the funeral directing sector.

Education Pathway/ Ngā huarahi mātauranga

This qualification is a standalone qualification and is the only qualification industry supports for people working in the Aotearoa New Zealand funeral directing sector.

Graduates intending to manage their own funeral directing business may complete a higher-level business qualification.

Employment, Cultural, Community Pathway/ Ko ngā huarahi ā-mahi, ā-ahurea, ā-whānau, ā-hapū, ā-iwi, ā-hapori anō hoki

Graduates may be employed as funeral directors.

QUALIFICATION SPECIFICATIONS/ NGĀ TAUWHĀITITANGA O TE TOHU

Qualification Award/ Te whakawhiwhinga o te tohu	This qualification can be awarded by any organisation which has an approved programme or accreditation to deliver an approved programme.
Evidence requirements for assuring consistency/ Ngā taunaki hei whakaū i te tauritenga	Evidence may include: <ul style="list-style-type: none">• Analysis of feedback from employers and graduates which demonstrates how well graduates are meeting the graduate outcomes in the workplace.• Evidence of effective internal quality assurance systems to assure that graduates meet the graduate outcomes of the qualification.• Any other relevant evidence as appropriate.
Minimum standard of achievement and standards for grade endorsements/ Te pae o raro e tutuki ai, ngā paerewa hoki hei whakaatu i te taumata o te whakatutukinga	Achieved.

Other requirements for the qualification (including regulatory body or legislative requirements)/ Kō ētahi atu here o te tohu (tae atu hoki ki ngā here ā-hinonga whakamarumarū, ki ngā here ā-ture rānei)	None
General conditions for programme/ Ngā tikanga whānui o te hōtaka	<p>Programmes must:</p> <ul style="list-style-type: none"> • Honour Te Tiriti O Waitangi in the application of funeral services in Aotearoa New Zealand. • Embed cultural responsiveness and safety in the funeral services sector. • Reflect knowledge of multicultural practice. • Reflect Enabling Good Lives (EGL) principles.

CONDITIONS RELATING TO THE GRADUATE PROFILE /NGĀ TIKANGA E HĀNGAI ANA KI NGA HUA O TE TOHU

Qualification outcomes/ Ngā hua		Credits/Ngā whiwhinga	Conditions/Ngā tikanga
1	Conduct themselves in a professional manner applying the code of industry conduct to funeral directing services.	10 credits	
2	Communicate funeral service options and work with bereaved families and whanau to provide an optimal outcome for the funeral service.	10 credits	
3	Communicate with stakeholders throughout the process of providing funeral directing services.	10 credits	
4	Integrate the history and philosophy of funeral directing into	Credits 10	

	processes.		
5	Identify bereaved families' needs, wishes and cultural expectations for funeral activities.	Credits 20	
6	Coordinate funeral activities within the legal and ethical requirements of funeral directing.	Credits 50	
7	Work safely, managing the health and safety of themselves, others and the environment within the funeral directing sector.	10 credits	

TRANSITION INFORMATION/ HE KŌRERO WHAKAWHITI

Replacement information/ He kōrero mō te whakakapi	This qualification replaced the National Diploma in Funeral Directing [Ref: 1330]. This qualification has now been discontinued.
Additional transition information/ Kō ētahi atu kōrero mō te whakakapi	<p>Version Information</p> <p>Version 3 of this qualification was published in XXXX 2024 following a scheduled review. Refer to Qualifications and Assessment Standards Approvals for further information.</p> <p>The last date of assessment for version 2 of this qualification is 31 December 2026.</p> <p>Any person who considers they have been disadvantaged by these transition arrangements may appeal to Toitū te Waiora Workforce Development Council at the address below. Appeals will be considered on a case-by-case basis.</p> <p>Toitū Waiora Community, Health, Education and Social Services Workforce Development Council PO Box 445 Wellington 6140</p> <p>Website: www.toitutewaiora.nz</p>

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