

## QUALIFICATION DETAILS

Qualification number/Te nama o te tohu mātauranga	1942		
English title/Taitara Ingarihi	New Zealand Diploma in Funeral Directing (Level 5)		
Māori title/Taitara Māori			
Version number/Te putanga	<del>23</del>	Qualification type/Te momo tohu	Diploma
Level/Te kaupae	5	Credits/Ngā whiwhinga	120
NZSCED/Whakaraupapa	110399 Food, Hospitality and Personal Services > Personal Services > Personal Services not elsewhere classified		
Qualification developer/Te kaihanga tohu	Toitū Waiora Community, Health, Education and Social Services Workforce Development Council		
Review Date /Te rā arotake	31 December 20 <del>24</del> <sup>29</sup>		

## OUTCOME STATEMENT/TE TAUĀKI Ā-HUA

### Strategic Purpose statement/ Te rautaki o te tohu

The purpose of this qualification is to:

- ~~M~~to maintain professional standards for the funeral services sector by identifying those individuals who have attained sufficient knowledge, practical skills and attitudes to provide funeral directing services.
- ~~P~~to provide competent funeral directors to members of the public requiring this service and enable the public to have access to professional and safe funeral directing services.
- ~~P~~to provide for those individuals who are employed in the funeral directing sector of the funeral services industry, a credential that will support their employment opportunities.
- ~~P~~to provide professional, competent funeral directors who are able to exercise responsibility under broad guidance.

### Graduate Profile/Ngā hua o te tohu

Graduates of this qualification will be able to:

- Conduct themselves in a professional manner applying the code of industry conduct to funeral directing services.
- Communicate funeral service options, and work with bereaved families and whanau to provide an optimal outcome for the funeral service.
- Communicate with stakeholders throughout the process of providing funeral directing and embalming services.
- Integrate the history and philosophy of funeral directing into processes.
- Identify bereaved families' needs, wishes and cultural expectations for funeral activities.
- Coordinate funeral activities within the legal and ethical requirements of funeral directing.
- Work safely, managing the health and safety of themselves, others and the environment within the funeral directing sector.

#### Education Pathway/ Ngā huarahi mātauranga

This qualification is a standalone qualification and is the only qualification industry supports for people working in the [Aotearoa New Zealand](#) funeral directing sector.

Graduates intending to manage their own funeral directing business may complete a higher-level business qualification.

#### Employment, Cultural, Community Pathway/ Ko ngā huarahi ā-mahi, ā-ahurea, ā-whānau, ā-hapū, ā-iwi, ā-hapori anō hoki

Graduates may be employed as funeral directors.

#### QUALIFICATION SPECIFICATIONS/ NGĀ TAUWHĀITITANGA O TE TOHU

Qualification Award/ Te whakawhiwhinga o te tohu

~~This qualification will be awarded by any organisation with an approved programme.~~  
~~This qualification can be awarded by any organisation which has an approved programme or accreditation to deliver an approved programme. This qualification may be awarded by any tertiary education organisation with an approved programme or accreditation to deliver an approved programme leading to this qualification.~~

<p>Evidence requirements for assuring consistency/ Ngā taunaki hei whakaū i te tauritenga</p>	<p>Evidence may include:</p> <ul style="list-style-type: none"> <li>• <del>Internal and external moderation processes and results relating to the assessment of graduate outcomes (this may include both theory and practical observations).</del></li> <li>• <del>Post graduate survey of graduates including feedback on course delivery, qualification achievement and suggestions for improvement of the qualification.</del></li> <li>• <del>Feedback from employers on the perception of the value of the training and qualification, and suggestions for improvement.</del></li> <li>• <u>Analysis of feedback from employers and graduates which demonstrates how well graduates are meeting the graduate outcomes in the workplace.</u></li> <li>• <del></del></li> <li>• <u>Evidence of effective internal quality assurance systems to assure that graduates meet the graduate outcomes of the qualification.</u></li> <li>• <del></del></li> <li>• <del>Any other relevant evidence as appropriate.</del></li> </ul>
<p>Minimum standard of achievement and standards for grade endorsements/ Te pae o raro e tutuki ai, ngā paerewa hoki hei whakaatu i te taumata o te whakatutukinga</p>	<p>Achieved.</p>
<p>Other requirements for the qualification (including regulatory body or legislative requirements)/ Kō ētahi atu here o te tohu (tae atu hoki ki ngā here ā-hinonga whakamarumarū, ki ngā here ā-ture rānei)</p>	<p>None</p>
<p>General conditions for programme/ Ngā tikanga whānui o te hōtaka</p>	<p><u>Programmes must:</u></p> <ul style="list-style-type: none"> <li>• <del>H</del>onour Te Tiriti O Waitangi in the <u>application of funeral services in Aotearoa New Zealand.</u></li> <li>• <del>E</del>embed cultural responsiveness and safety in the funeral services sector.</li> <li>• <del>R</del>eflect knowledge of multicultural practice.</li> </ul>

- [Enabling Good Lives \(EGL\) principles include a core set of values that support disabled people now and into the future. Programmes must Reflect the Enabling Good Lives \(EGL\) principles.](#)

**CONDITIONS RELATING TO THE GRADUATE PROFILE /NGĀ TIKANGA E HĀNGAI ANA KI NGA HUA O TE TOHU**

Qualification outcomes/ Ngā hua		Credits/Ngā whiwhinga	Conditions/Ngā tikanga
1	Conduct themselves in a professional manner applying the code of industry conduct to funeral directing services.	10 credits	
2	Communicate funeral service options and work with bereaved families and whanau to provide an optimal outcome for the funeral service.	10 credits	
3	Communicate with stakeholders throughout the process of providing funeral directing services.	10 credits	
4	Integrate the history and philosophy of funeral directing into processes.	Credits 10	
5	Identify bereaved families' needs, wishes and cultural expectations for funeral activities.	Credits 20	
6	Coordinate funeral activities within the legal and ethical requirements of funeral directing.	Credits 50	

7	Work safely, managing the health and safety of themselves, others and the environment within the funeral directing sector.	10 credits	
---	--	------------	--

## TRANSITION INFORMATION/ HE KŌRERO WHAKAWHITI

Replacement information/ He kōrero mō te whakakapi	This qualification replaced the National Diploma in Funeral Directing [Ref: 1330]. This <a href="#">qualification</a> has now been discontinued.
Additional transition information/ Kō ētahi atu kōrero mō te whakakapi	<p><b>Version Information</b></p> <p>Version <del>23</del> of this qualification was <del>re</del>published in <del>September XXXX 2022</del> to update the <del>Qualification Developer</del> and extend the <del>scheduled qualification review date following a scheduled review</del>. Refer to <a href="#">Qualifications and Assessment Standards Approvals</a> for further information.</p> <p><del>-The last date of assessment for version 2 of this qualification is was 31 December 2026. Refer to Qualifications and Assessment Standards Approvals for further information.</del></p> <p><del>Version 2 of this qualification was published in January 2018 following a scheduled review. The last date of assessment for version 1 was 31 December 2020.</del></p> <p><del>It is not expected that anyone be disadvantaged by this transition. Any person who considers they have been disadvantaged may contact the Qualification Developer at:</del></p> <p><del>Any person who considers they have been disadvantaged by these transition arrangements may appeal to Toitū te Waiora Workforce Development Council at the address below. Appeals will be considered on a case-by-case basis.</del></p> <p>Toitū Waiora Community, Health, Education and Social Services Workforce Development Council PO Box 445</p>

Wellington 6140

Website: [www.toitutewaiora.nz](http://www.toitutewaiora.nz)

Email: [qualifications@toitutewaiora.nz](mailto:qualifications@toitutewaiora.nz)

Phone: 04 909 0356

~~Please refer to [Qualifications and Assessment Standards Approvals](#) for further information.~~