

1XXXXX Strategically lead multi-agency coordination and resource management in CDEM response

Kaupae Level	6
Whiwhinga Credit	10
Whāinga Purpose	<p>This skill standard is for people actively involved in CDEM who have existing leadership experience and require preparation for response leadership.</p> <p>People credited with this skill standard are able to lead coordination in CDEM operations through the phases of response, critically manage resources, evaluate operational effectiveness and contribute to post-response reviews.</p>
Whakaakoranga me mātua oti Pre-requisites	<p>Level 5 leadership standards or equivalent leadership knowledge and skill.</p> <p>Skill standard ## Work as treaty partner across the 4Rs of emergency management.</p>

Hua o te ako me Paearu aromatawai | Learning outcomes and assessment criteria

Hua o te ako Learning outcomes	Paearu aromatawai Assessment criteria
1. Lead coordination in CDEM operations through the phases of response.	a. Build and maintain effective relationships with stakeholders.
	b. Work collaboratively with iwi Māori and agencies to set priorities.
	c. Plan for recovery from initiation of the response.
	d. Lead cooperation when not the primary agency.
	e. Evaluate leadership effectiveness in multi-agency environments.
2. Critically manage available resources.	a. Allocate resources based on situational needs, ensuring strategic deployment.
	b. Monitor resource use in real time to meet evolving needs.
	c. Evaluate resource management outcomes, and lessons identified for future improvement.
3. Evaluate operational effectiveness.	a. Identifying operational gaps in real-time.
	b. Analyse feedback to optimise response.

	c. Adapt strategies to address feedback.
4. Contribute to post response reviews.	a. Explain the role of a leaders in critical reviews.
	b. Contribute to incident reviews.

Pārongo aromatawai me te taumata paearu | Assessment information and grade criteria

Assessment specifications:

Assessment may occur in simulated conditions.

Ngā momo whiwhinga | Grades available

Achieved

Ihirangi waitohu | Indicative content

Leadership theory in practice.

- Leadership vs management, strategic vs tactical execution.
- Leadership models (people vs objective), leadership styles and response leadership in time critical situations.
- Leadership principles: guiding principles for own response leadership.

Response coordination with stakeholders.

- Roles of agencies.
- Iwi/Māori ecosystem: iwi, mana whenua, other Māori organisations.
- Building relationships with appropriate leadership iwi/Māori to support decisions where applicable.
- Multi agency coordination: establishing communications across agencies, setting expectations, and leading collaboration.
- Aligning goals and resources when not the lead agency.
- Feedback to improve coordination.
- Defining operational standards.

People and resource management in coordination centre.

- Building culture: collaboration, resilience and accountability.
- Leading daily reviews.
- Feedback loops: adjusting culture and expectations in complex and dynamic environments.
- Leadership challenges: morale, stress, adherence to protocols and team dynamics.
- Resource management: identification of people, equipment, and technology, allocation and management.
- Strategic intent and allocation of resources: alignment local, regional, national levels.

Evaluation.

- Continuous situational scanning: threats and response.
- Feedback to adjust strategy, feedback analysis.
- De-brief, lessons identified post-event.
- Champion critical reviews and demonstrate leadership of critique and review.

Rauemi | Resources

Where the resources have been updated, please refer to the latest version.

- New Zealand Government. (2019). Coordinated Incident Management System (CIMS) (3rd ed.). <https://www.civildefence.govt.nz/resources/coordinated-incident-management-system-cims-third-edition>

Pārongo Whakaū Kounga | Quality assurance information

Ngā rōpū whakatau-paerewa Standard Setting Body	Toitū te Waiora Community, Health, Education, and Social Services Workforce Development Council
Whakaritenga Rārangi Paetae Aromatawai DASS classification	Community and Social Services > Civil Defence Emergency Management > Comprehensive Emergency Management
Ko te tohutoro ki ngā Whakaritenga i te Whakamanatanga me te Whakaōritenga CMR	0223

Hātepe Process	Putanga Version	Rā whakaputa Review Date	Rā whakamutunga mō te aromatawai Last date for assessment
Rēhitatanga Registration	1	31 December 2029	N/A
Kōrero whakakapinga Replacement information	N/A		
Rā arotake Planned review date	31 December 2029		

Please contact Toitū te Waiora Community, Health, Education, and Social Services Workforce Development Council at qualifications@toitutewaiora.nz to suggest changes to the content of this skill standard.