

3E Demonstrate active engagement in prisoner care and rehabilitation

Kaupae Level	3
Whiwhinga Credit	20
Whāinga Purpose	<p>This skill standard is for a person working as a Corrections Officer in a prison environment.</p> <p>People credited with this skill standard will be able to recognise, respond to, and document prisoner needs, model active engagement prisoners, and support, communicate, and document prisoner care and rehabilitation needs.</p> <p>This standard aligns with the outcomes of the New Zealand Certificate in Prisoner Management (Level 3) [Ref: 2658].</p>

Hua o te ako me Paearu aromatawai | Learning outcomes and assessment criteria

Hua o te ako Learning outcomes	Paearu aromatawai Assessment criteria
1. Recognise, respond to, and document prisoner needs.	a. Recognise prisoner needs and respond accordingly.
	b. Identify changes in situation that may impact on a prisoner needs.
	c. Respond to prisoners' at-risk behaviours and document accordingly.
2. Model active engagement with prisoners.	a. Demonstrate active engagement as a role model with prisoners.
	b. Model positive behaviours with prisoners.
3. Support, communicate, and document prisoner care and rehabilitation needs.	a. Provide guidance and advice to help prisoners meet their rehabilitation pathway plan.
	b. Identify obstacles to progress of prisoner rehabilitation pathway plan and implement problem-solving strategies.
	c. Document prisoner rehabilitation pathway plan according to organisational requirements and communicate to ensure staff visibility.

Pārongo aromatawai me te taumata paearu | Assessment information and grade criteria

Definitions:

Organisational requirements refer to the formal policies and procedures for a specific prison site and its activities, and which are consistent with its lead organisation.

Ihirangi waitohu | Indicative content

- Prisoner needs or requests, decisions, and actions.
- Common changes in situation that impact on a prisoner's needs.
- At-risk behaviours for prisoner safety.
- Prisoner activity and identifying unacceptable prisoner behaviour.
- Services available to address or support prisoner needs.
- Professional presentation and manner with prisoners.
- Reinforcement of positive behaviour change.
- Feedback and guidance in support of rehabilitation activities.
- Documenting and communicating of prisoner care and rehabilitation needs.

Ngā momo whiwhinga | Grades available

Achieved.

Rauemi | Resources

Legislation relevant to this skill standard may include but is not limited to:

- Department of Corrections. (n.d.). *Policy and legislation*. New Zealand Department of Corrections. Available at https://www.corrections.govt.nz/resources/policy_and_legislation
- Department of Corrections. (n.d.). *Prison Operations Manual*. New Zealand Department of Corrections. Available at https://www.corrections.govt.nz/resources/policy_and_legislation/Prison-Operations-Manual
- New Zealand Legislation. (2004). *Corrections Act 2004* (No. 50). New Zealand Government. Available at <https://www.legislation.govt.nz/act/public/2004/0050/latest/DLM294849.html>
- New Zealand Legislation. (2005). *Corrections (Rehabilitation of Offenders) Regulations 2005* (SR 2005/53). New Zealand Government. Available at <https://www.legislation.govt.nz/regulation/public/2005/0053/latest/DLM315417.html>
- New Zealand Legislation. (2015). *Health and Safety at Work Act 2015* (No. 70). New Zealand Government. Available at <https://www.legislation.govt.nz/act/public/2015/0070/latest/DLM5976660.html>
- Young, A. (n.d.). *Prison policy, prison regime, and prisoners' rights in New Zealand*. Human Rights Commission. Available at https://hrc-nz-resources.s3.ap-southeast-2.amazonaws.com/files/6414/2550/8365/Young_year_-_Prison_policy_prison_regime_and_prisoners_rights_in_NZ.pdf

And any subsequent amendments or replacements.

Pārongo Whakaū Kounga | Quality assurance information

Ngā rōpū whakatau-paerewa Standard Setting Body	Toitū te Waiora Community, Health, Education, and Social Services Workforce Development Council SSB Code: 6048
Whakaritenga Rārangi Paetae Aromatawai DASS classification	Society and Culture>Justice and Law Enforcement>Justice and Law Enforcement not elsewhere classified.
Ko te tohutoro ki ngā Whakaritenga i te Whakamanatanga me te Whakaōritenga CMR	121 (subject to revision) www.nzqa.govt.nz/framework/search/results.do

Hātepe Process	Putanga Version	Rā whakaputa Review Date	Rā whakamutunga mō te aromatawai Last date for assessment
Rēhitatanga Registration	1	1 December 2025	N/A
Kōrero whakakapinga Replacement information	32778		
Rā arotake Planned review date	30 December 2029		

Please contact Toitū te Waiora Community, Health, Education, and Social Services Workforce Development Council at qualifications@toitutewaiora.nz to suggest changes to the content of this skill standard.