

**Easy
Read**



TOITŪ TE WAIORA
**Community, Health, Education
and Social Services**
Workforce Development Council

Answers to your questions about disability support



About this booklet



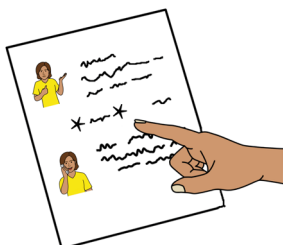
This booklet is from Toitū te Waiora.



This booklet is written in a way that is easy to understand.



You can read more information about this information on our [web page](http://www.toitutewaiora.nz/in-progress-reviews-and-upcoming-developments) www.toitutewaiora.nz/in-progress-reviews-and-upcoming-developments



We add a star before and after ***hard words***. Then we explain what the words mean.



You can ask someone to help you read and understand this booklet.



Contact information is at the end of this booklet.

Who are Toitū te Waiora?



Toitū te Waiora are the
Workforce Development Council.

We help organisations make and teach

qualifications for workers in

- community
- social services
- education
- health.



Qualifications means training and the right skills
to do an important job.



We help organisations, employers and
community groups make training and education
better and more ***accessible***.



Accessible means everyone can use and
understand the training and education programs.

What is the disability support project?



We will make 2 new qualifications for better training for disability support workers.



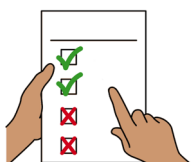
The new qualifications are the New Zealand Certificate in Disability Support Level 3 and Level 4.



Disability support providers will teach the training for the qualifications.



The qualifications will help workers learn the right skills to give better support to disabled people and their whānau.



We will make new rules for the skills and knowledge disability workers need to do a good job.



People with these qualifications can be

- Disability Support Workers



- Disability Information Consultants



- Disability Case Workers.

Why are there new qualifications?



We spoke to disabled people and their families about why we need new qualifications.



They told us

- some support workers need more training



- many families and whānau have to teach support workers basic things
 - for example, personal care skills



- disability support workers do **not** always have the same skills.

How will the qualifications make support better?



Support workers will learn skills like

- personal care



- how to communicate better.



Support workers will understand disability ***rights*** and respect people's choices.



Rights are things everyone should be able to have and do.



Support will be more about the person who needs care.



Support workers will respect and understand different cultures and backgrounds.

Who is helping to make the qualifications?



We will listen to the ideas and stories of

- disabled people and their families
- support workers and disability groups
- training experts and the workforce development council.



Will disabled people be part of the project?

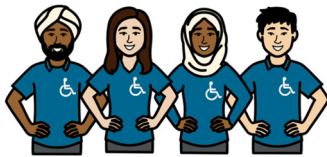


Disabled people and the disability community will share their lived experience to make sure the new qualifications meet the needs of everyone.

How will the project help the disability community?



Training for support workers will give them the right skills and knowledge.



Disabled people will get the same care and support from different support workers.

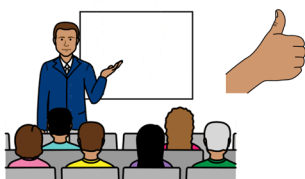


Better training for disability support workers will make sure the disability community has the best care and support.

When will the training happen?



We want to have the qualifications written by June 2025.



Training providers can start teaching the qualifications when the government says ok.

We hope this happens by the end of 2025.

Can I give my ideas and stories?



You can

- tell us what you think or ask questions
- ask for information on our project
- be part of our disability support discussions or consultation groups.



How can I contact Toitū te Waiora?



You can tell us about your experience or give us your ideas by email.

Becks New, Engagement Lead



Email rebekah.new@toitutewaioara.nz

Holly Sinkinson, Development Lead



Email holly.sinkinson@toitutewaioara.nz

How can I follow what happens with this project?



You can join our disability support newsletter online at [Disability Support newsletter](http://www.toitutewaiora.nz/new-qualifications-and-skill-standards-in-disability-support) www.toitutewaiora.nz/new-qualifications-and-skill-standards-in-disability-support

Can I get information in different ways?



You can ask us for information in ways you can understand.



For example

- New Zealand Sign Language
- audio
- large print.



Aa Bb Cc
Dd Ee Ff



More information



TOITŪ TE WAIORA
Community, Health, Education
and Social Services
Workforce Development Council

For more information contact Toitū te Waiora.



Call 04 909 0356

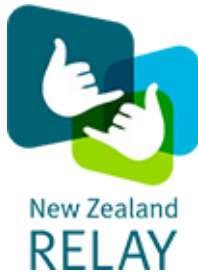


Email qualifications@toitutewaioara.nz



Website [Our contact information](http://www.toitutewaioara.nz/contact-us)
www.toitutewaioara.nz/contact-us

Help to speak and listen



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